

# COMMERCIAL INSURANCE & RISK MANAGEMENT SERVICES

# **Program Assessment & Cost Containment**

- Coverage checklist & review
- WC experience mod analysis & management
- Claims review & trend analysis
- Loss ratio analysis
- Premium negotiations
- Competitive RFP management
- · Funding review & evaluation
  - Fully-Insured
  - o Retention & Dividend Policies
  - Captives

### **Risk Management Guidance & Support**

- Risk & exposure audit discovery & assessment
- BIGN-IQRM audit/assessments
- BIGN-IQRM subject area experts
- Non-insurance risk avoidance & transfer strategies
- OSHA safety guidance
- · Incident investigation training
- · HR & legal compliance forums
- · HR call center
- Compliance Risk Assessment including ERISA, HIPAA, FMLA, USERRA, COBRA, Section 125, ADA, EEOC, FLSA, Workplace Harassment Employee Manuals, Record Retention, I-9 Regulations
- Employment practices risk management
- Webinars live & recorded

### **Account Management & Support**

- Annual program review & recommendations
- Policy/endorsement review & management
- · Claims review, guidance & advocacy
- Contract requirements review & guidance
- Insured certificates
- Vendor certificates review & guidance

## **Technology**

- BIGN IQRM audits/assessments
- ESG -Legal & HR compliance forums
- · Online client Resource Center
  - o HR Library
  - o HR training & educational videos
  - o Employee training videos
- Zywave
  - · Broker Briefcases
  - HR360
  - Code SixFour
- Compliance dashboard compliance tracking system

STRATEGIC PARTNERSHIPS + ALLIANCES









