

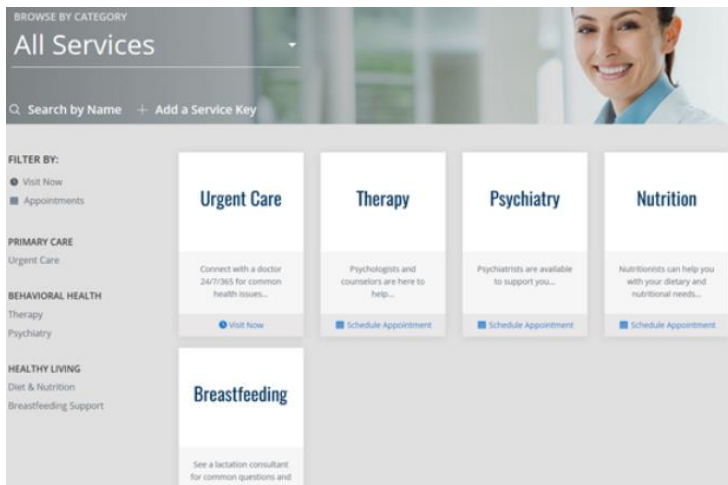
# CareFirst Video Visit: How to Register Online and Get Started

Members can have a virtual visit by registering online following the steps below or through the mobile app following the steps on page 4.

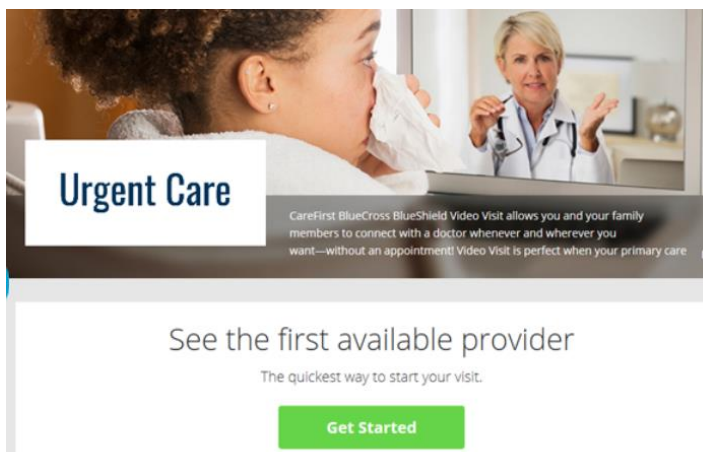
**Step 1:** Visit [carefirstvideovisit.com](http://carefirstvideovisit.com) and register for CareFirst Video Visit.



**Step 2:** Select the service you need.



**Step 3: Option 1 – First Available Doctor:** Click the Get Started button to see the first available doctor.



**Step 3: Option 2 – Search for Doctors:** Or you can browse through the available doctors and review a doctor's education, experience, and approach to treatment to find one that you're comfortable with.

**Find a Specific Provider**

Search by Name

**Candace Zubricky**  
Family Physician  
1 Patient Waiting

**Visit Cost: \$49.00** (may be covered by insurance)

**Languages**  
English

**Years of Experience**  
28 years

**Location**  
Westlake, OH

**Professional Education**  
Northeastern Ohio Universities College of Medicine, 1991

**Board Certified in**  
Family Medicine

**Primary Care Provider**  
No

Enter Waiting Room

Send Message

**Step 4:** Provide your phone number in case it's needed for follow-up.

There is 1 patient ahead of you to see Lauralee Yalden, Family Physician

Who is this visit for?

Myself

My child

Where can this provider call you for follow-up, if needed?

443 - 547 - 3357

Would you like to invite someone to join your visit? (Optional) ⓘ

+ Add a guest

**Step 5:** Describe what you'd like to discuss during the visit.

Get Started | **Your Visit** | Pharmacy | Payment

**Your Visit**

What would you like to discuss today?

TEST


I acknowledge receipt of these Notice of Privacy Practices

Back Continue

**Step 6:** If you choose to share any medical history, the doctor will review it before starting the visit.

Get Started   
  **Your Visit**   
 Pharmacy   
 Payment

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 Medical History (optional)


**CONDITIONS** Have you ever been diagnosed with any of the following conditions?

<input type="checkbox"/> Alcohol Use Disorder	<input type="checkbox"/> Fibromyalgia
<input type="checkbox"/> Allergies	<input type="checkbox"/> Gastrointestinal Bleeding
<input type="checkbox"/> Anxiety	<input type="checkbox"/> Glaucoma
<input type="checkbox"/> Arthritis	<input type="checkbox"/> Gout
<input type="checkbox"/> Asthma	<input type="checkbox"/> Headaches
<input type="checkbox"/> Atrial Fibrillation	<input type="checkbox"/> Hearing Loss
<input type="checkbox"/> Attention Deficit Disorder	<input type="checkbox"/> Heart Disease
<input type="checkbox"/> Back Pain	<input type="checkbox"/> Heartburn, Reflux
<input type="checkbox"/> Bipolar Disorder	<input type="checkbox"/> High Blood Pressure/Hypertension
<input type="checkbox"/> Blood Clots	<input type="checkbox"/> High Cholesterol

**Step 7:** Choose the pharmacy that's convenient for you. If a prescription is necessary, your doctor will electronically transfer the prescription to the pharmacy you've chosen.

Get Started   
  Your Visit   
  **Pharmacy**   
 Payment

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 Pharmacy

Where would you like prescriptions sent?

**Walgreens Drugstore #19212**  
RETAIL  
 23 WEST TIMONIUM ROAD  
 TIMONIUM, MD 21093  
 (410) 252-5691


Another Pharmacy

**Step 8:** Confirm your insurance information. **Cost share is waived for all CareFirst Video Visit services during the coronavirus public health emergency.**

Get Started   
  Your Visit   
  Pharmacy   
  **Payment**

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 Insurance

I have insurance  
Insurance may cover all or part of your visits. If your plan isn't listed, you can still have a visit.

Are you the Primary Subscriber?

Yes   
 No

I don't have insurance

My plan isn't listed / Prefer not to answer

**Step 9:** Start your CareFirst Video Visit!

## CareFirst Video Visit: How to Download the App and Get Started

**Download:** Download the CareFirst Video Visit mobile app for iOS/Android from the app store. The icon below is the CareFirst Video Visit app.



**Get Started:** To get started, follow steps 2-8 listed above. Please note the screen shots will look slightly different through the app vs online.

**NOTE:** All insured members have the emergency benefits described in this policy. For self-funded plans, phone consults may not be covered and for telemedicine visits there may be member cost share. Contact the customer service line or human resources or the group administrators for self-funded plan coverage information. For FEP members, please check the member's eligibility for benefits or contact customer service.

For insured members (and except as noted in the paragraph above), benefits are provided for phone consultation services in all CareFirst jurisdictions when provided in accordance with the guidelines as outlined below (see Provider Guidelines).

Benefits are not provided for any technical fees or costs for the provision of phone or telemedicine services.

**For insured members (and except as noted in the NOTE paragraph above), deductibles, copayments, or coinsurances will not apply to Phone Consults or Telemedicine services.**